

#### BHARATHIDASAN UNIVERSITY Tiruchirappalli- 620024, Tamil Nadu, India

#### Programme: M.A., HUMAN RESOURCE MANAGEMENT

Course Title : INDUSTRIAL RELATIONS AND COLLECTIVE BARGAINING Course Code : 22HRM2CC7

#### **UNIT – I: Industrial Relations**

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### Industrial Relations: Bridging the Gap

Welcome! Today, we'll delve into the world of industrial relations, exploring key concepts and their impact on modern workplaces.



# Understanding Industrial Disputes: Meaning and Causes

#### What are Industrial

#### **Disputes?**

Industrial disputes arise when there is a disagreement between employers and employees, or between different groups of employees, over various issues such as wages, working conditions, and job security.

#### **Causes of Disputes**

Common causes include unfair wages, lack of job security, dissatisfaction with working conditions, and differences in perspectives on organizational policies.



### Importance of Harmonious Labour-Management Relations

#### **Boosting Productivity**

When employees feel valued and respected, they are more likely to be engaged and productive, contributing to overall organizational success.

#### **Reducing Conflicts**

Open communication and effective conflict resolution mechanisms prevent disputes from escalating and disrupting the workplace.

#### **Fostering Trust**

Strong labor-management relations foster a culture of trust, transparency, and fairness, creating a more harmonious and supportive work environment.



### Industrial Disputes Act, 1947: A Legislative Framework



#### **Key Provisions**

The Act defines industrial disputes, outlines procedures for their settlement, and establishes mechanisms for conciliation and adjudication.



#### Role of Conciliation Officers

Conciliation officers are appointed to assist in resolving disputes through mediation and negotiation, promoting amicable settlements.



#### **Balancing Interests**

The Act aims to balance the interests of employers, employees, and the public, ensuring fair treatment and preventing disruptions to economic activities.



### Machinery for Dispute Settlement



Conciliation is a voluntary process where a neutral third party assists in reaching an amicable settlement between the parties involved in a dispute.

#### Arbitration

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Arbitration involves a neutral third party (an arbitrator) making a binding decision on the dispute after hearing evidence and arguments from both sides.

#### Adjudication

Adjudication involves a legal process where a court or tribunal makes a decision on the dispute, based on the applicable laws and evidence presented.



# Awards and Settlements: Ensuring

#### Awards

Awards are binding decisions issued by an arbitrator or tribunal, resolving the dispute and specifying the terms of the settlement.

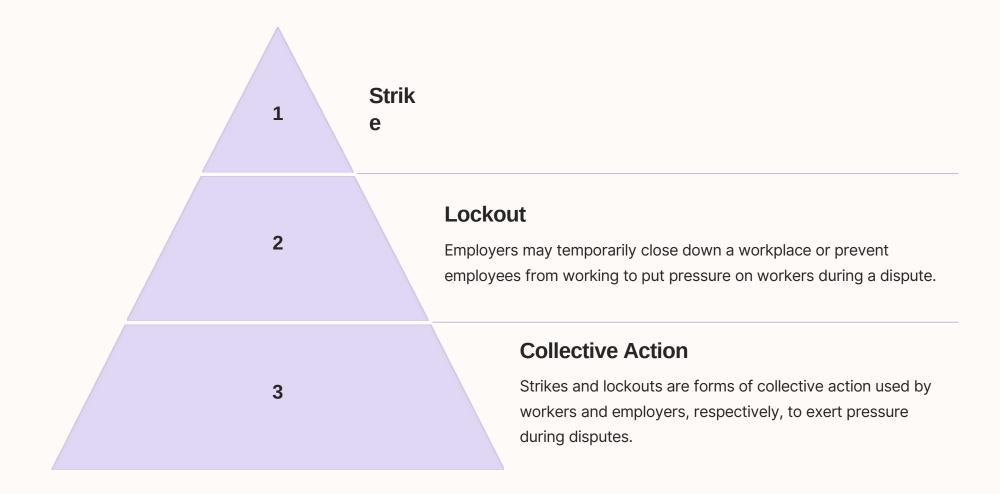
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#### **Settlements**

Settlements are agreements reached between the parties involved in a dispute, with or without the assistance of a third party, often negotiated to avoid lengthy legal proceedings.

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# Strike and Lockout: Navigating Collective Action



### Lay-off and Retrenchment: Balancing Interests

Lay-off

Temporary suspension of work due to factors like economic downturn, lack of work, or seasonal fluctuations.

#### Retrenchment

Permanent termination of employment due to surplus labor, business restructuring, or redundancy.

#### **Balancing Interests**

These measures aim to balance the economic interests of the organization with the job security and welfare of employees.

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### The Modern Industrial Worker: Evolving Needs and Aspirations

#### Work-Life Balance

Employees seek a balance between work and personal life, with flexible work arrangements and a focus on well-being.

#### Upskilling

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Continuous learning and development are essential for staying relevant in a rapidly changing technological landscape.

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#### **Purpose and** Employees Value Work that has a positive impact and aligns with their personal values and aspirations.

### Fostering a Collaborative Industrial Ecosystem

Effective industrial relations are crucial for a thriving and sustainable economy. By fostering a collaborative environment, promoting fair treatment, and addressing evolving needs, we can create a positive and productive industrial ecosystem that benefits all stakeholders.



## Industrial Relations

- A Comparison with His Predecessor
- - Key differences in approach to industrial relations
- - Innovations or changes in policy focus
- Directive Principles of State Policy
- Influence on labor-related policies
- - Alignment with constitutional mandates
- Creating and Adopting Labor Policy
- - Key initiatives in policy formation
- - Steps taken for implementation
- Role of ILO in Industrial Relations
- - Collaboration with International Labour Organization
- - Adoption of global best practices in labor standards

### **Industrial Relations**

A Comparative Overview

## A Comparison with His Predecessor

- Key differences in approach to industrial relations
- - Innovations or changes in policy focus

# **Directive Principles of State Policy**

- - Influence on labor-related policies
- - Alignment with constitutional mandates

# **Creating and Adopting Labor Policy**

- - Key initiatives in policy formation
- - Steps taken for implementation

# Role of ILO in Industrial Relations

- Collaboration with International Labour Organization
- Adoption of global best practices in labor standards