

# BHARATHIDASAN UNIVERSITY Tiruchirappalli- 620024, Tamil Nadu, India

**Programme: M.A., HUMAN RESOURCE MANAGEMENT** 

**Course Title: corporate social responsibility** 

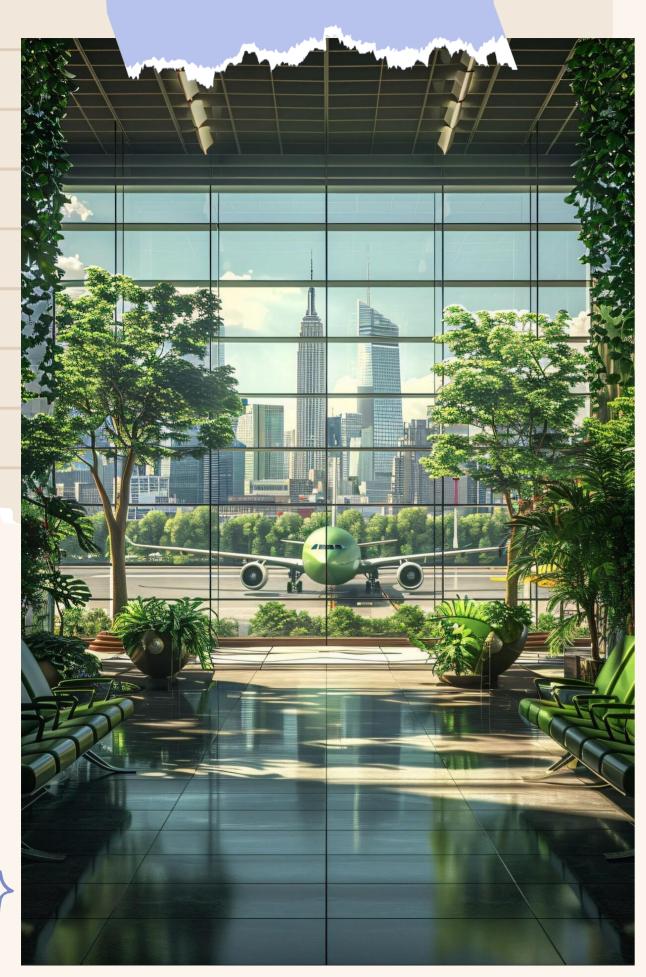
**Course Code: 22HRM3EC5** 

# Unit-I Corporate social responsibility

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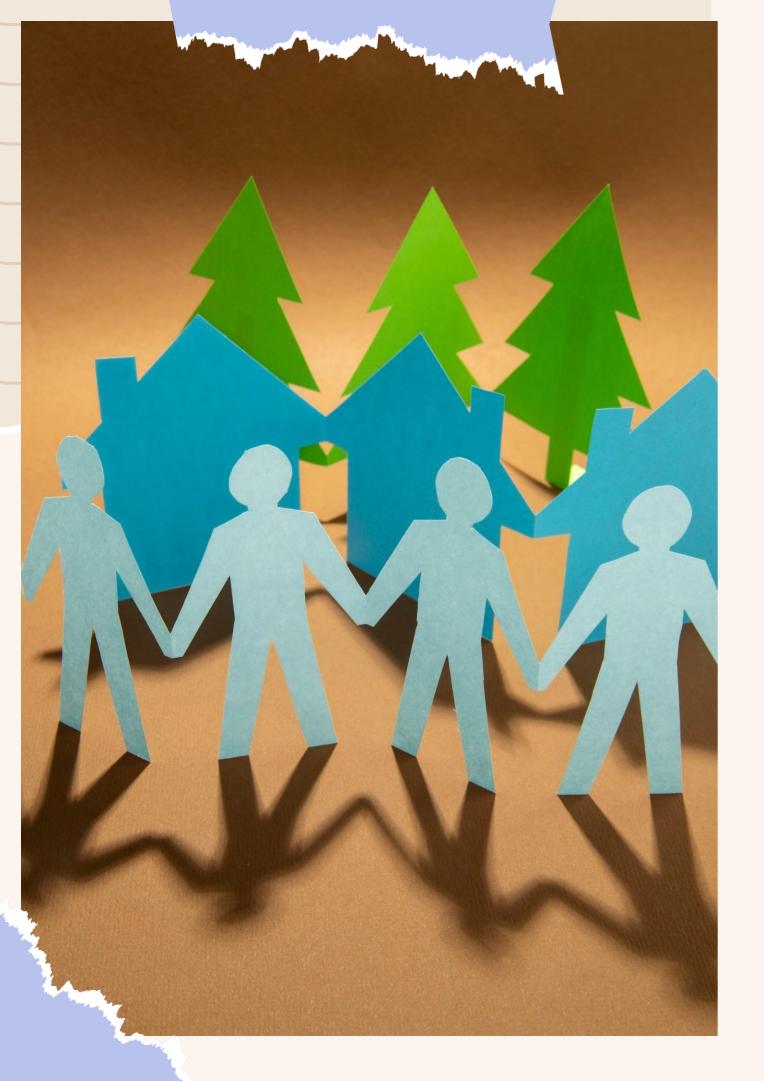
Department of Lifelong Learning



### Introduction to CSR

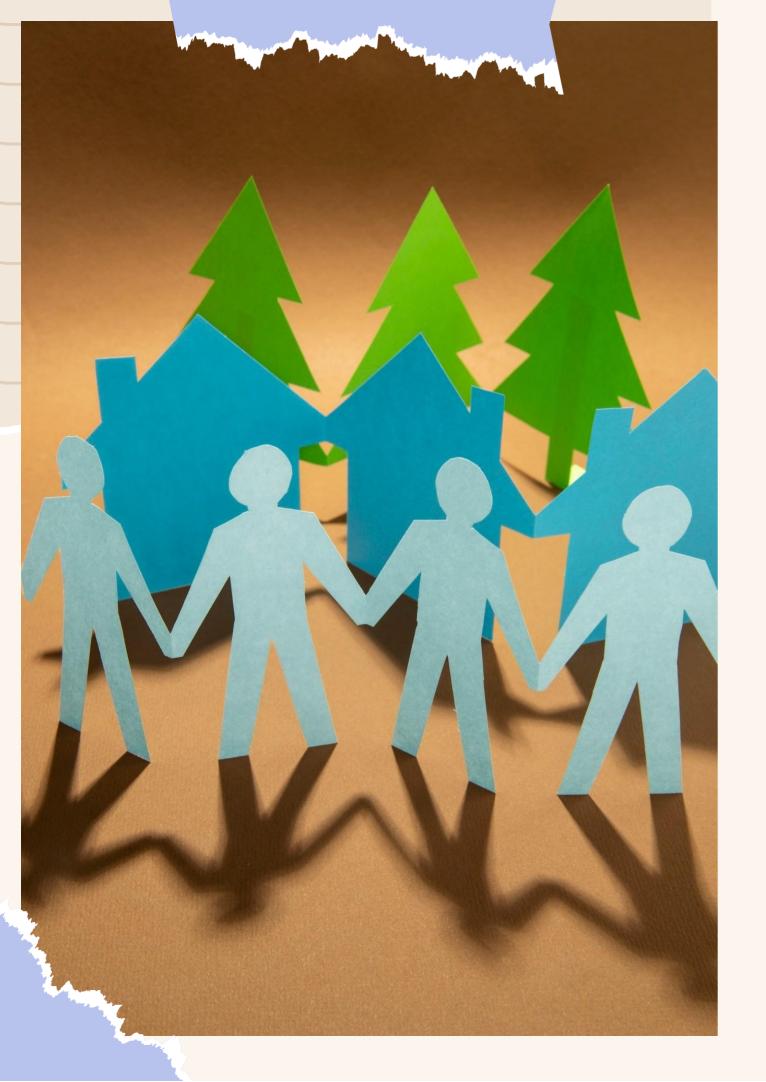
Corporate Social Responsibility (CSR) is a framework that guides companies in their commitment to ethical practices, sustainability, and social impact. This presentation will explore various approaches, the benefits of CSR, and effective monitoring strategies to enhance corporate accountability.





# **Defining CSR**

CSR refers to the responsibility of companies to contribute positively to society while conducting their business. It encompasses ethical practices, environmental stewardship, and community engagement, aiming for a balance between profit and social good.



### Approaches to CSR

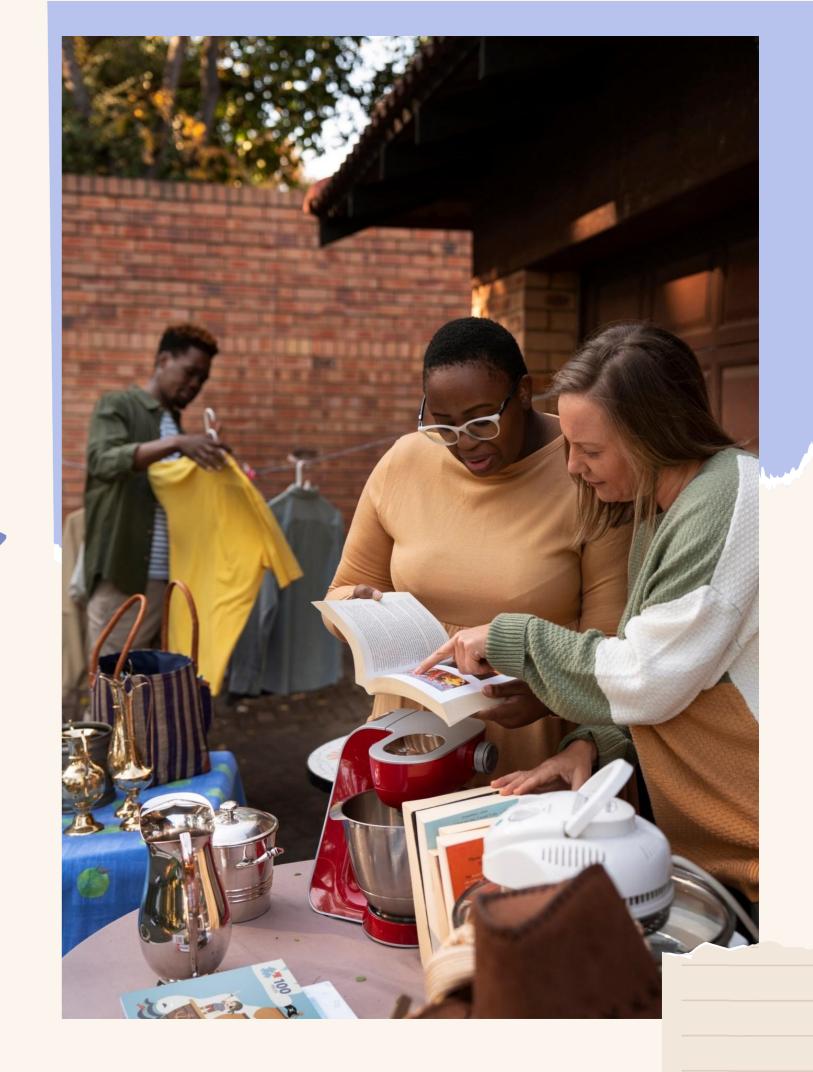
There are several approaches to CSR, including philanthropic, ethical, and strategic models. Each approach varies in its focus on community engagement, ethical practices, or integrating CSR into core business strategies, reflecting a company's values.





### Philanthropic Approach

The philanthropic approach focuses on charitable giving and community support. Companies engage in activities like donations, sponsorships, and volunteering, which enhance their public image while contributing to societal welfare.



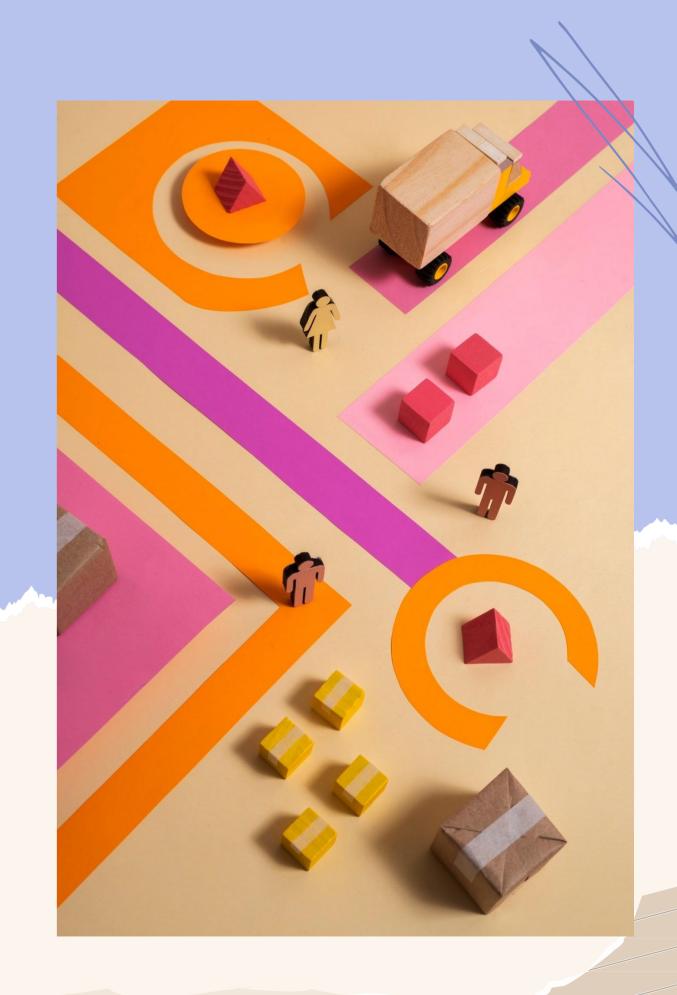


## **Ethical Approach**

The ethical approach emphasizes moral responsibility in business practices. Companies adopting this model prioritize ethical decision-making, transparency, and fair treatment of stakeholders, fostering trust and loyalty among customers and employees.

# Strategic Approach

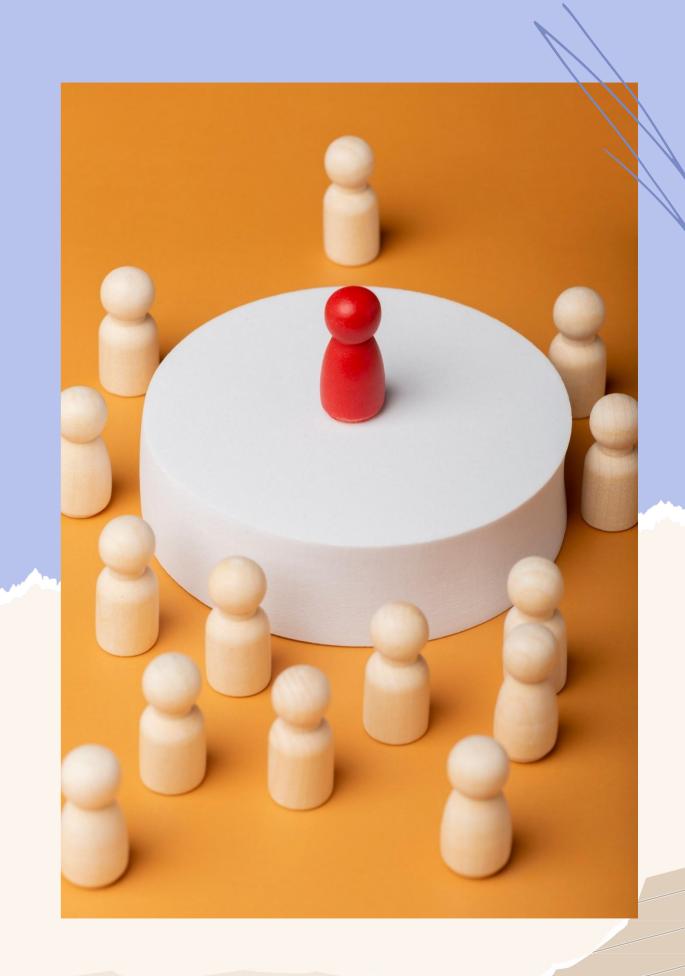
The strategic approach integrates CSR into the core business strategy. Companies align their social initiatives with business goals, ensuring that CSR efforts contribute to long-term sustainability and competitive advantage.





### **Benefits of CSR**

Implementing a robust CSR strategy yields numerous benefits, including enhanced brand reputation, increased customer loyalty, and improved employee morale. Additionally, CSR can lead to cost savings through sustainable practices and innovation.





### **CSR and Stakeholder Engagement**

Effective stakeholder engagement is crucial for successful CSR initiatives. Companies must actively communicate with stakeholders, including customers, employees, and communities, to understand their needs and expectations, ensuring alignment with CSR goals.

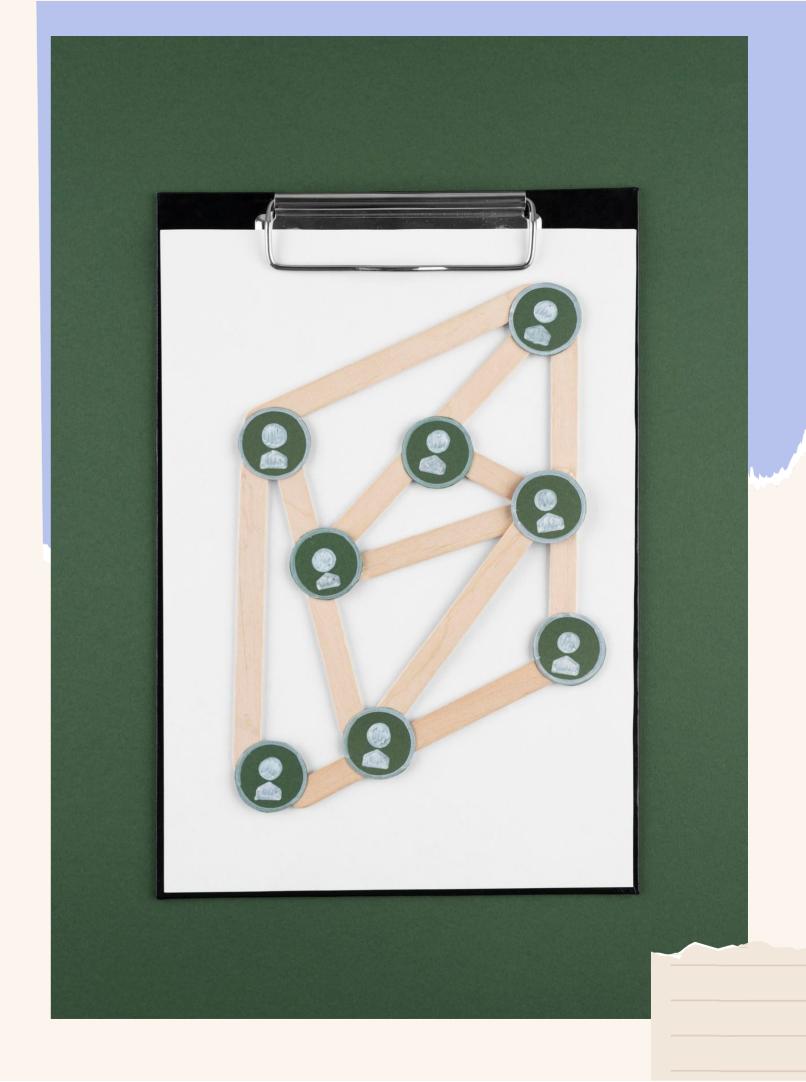


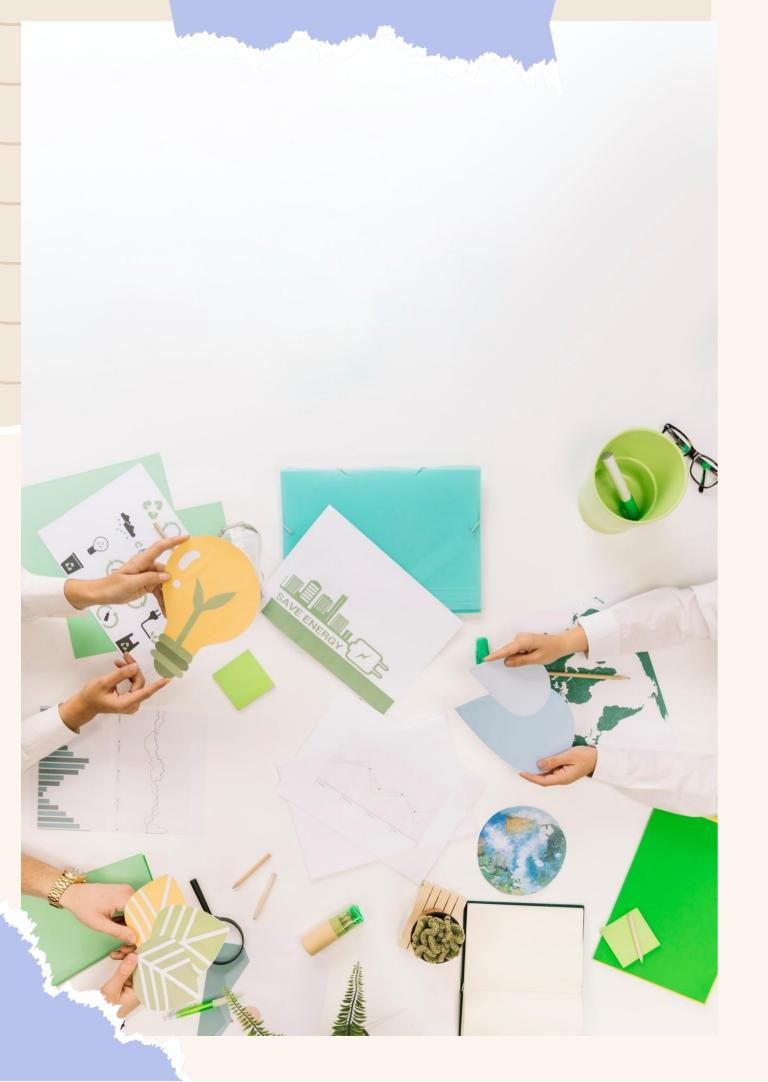




#### **Monitoring CSR Effectivenes**

To ensure the success of CSR initiatives, companies must implement monitoring strategies. These include setting measurable goals, collecting data, and regularly assessing the impact of CSR activities on stakeholders and the environment.





## Reporting on CSR

Transparent **reporting** on CSR efforts is essential for accountability. Companies should publish regular reports detailing their CSR activities, outcomes, and future goals, fostering trust and engagement with their stakeholders.



# Challenges in CSR

Despite its benefits, companies face several **challenges** in implementing CSR initiatives. These include balancing profitability with social responsibility, measuring impact, and ensuring stakeholder engagement, which requires strategic planning and commitment.

#### **Responsibility to Shareholders in CSR**

The relationship between shareholder responsibility and corporate social responsibility (CSR) is complex and often debated. Here are some key points:

#### **Potential Benefits for Shareholders:**

- Enhanced Reputation: CSR initiatives can improve a company's image, leading to increased consumer trust and loyalty.
- Increased Customer Loyalty: Customers are increasingly drawn to companies with strong ethical and social values.
- Reduced Risks: CSR can help mitigate risks associated with negative environmental or social impacts.
- Attracting and Retaining Talent: Employees are more likely to be attracted to and remain loyal to companies that prioritize social responsibility.
- Long-Term Financial Performance: Studies have shown a correlation between CSR practices and long-term financial performance.

#### **Potential Costs for Shareholders:**

- Short-Term Expenses: CSR initiatives often require investments in time, resources, and money.
- Opportunity Costs: Resources allocated to CSR could be used for other purposes that may directly increase profits.
- **Measurement Challenges:** The financial benefits of CSR can be difficult to quantify, making it challenging to justify the costs to shareholders.

#### **Balancing Shareholder Value and CSR:**

Many companies strive to find a balance between maximizing shareholder value and fulfilling their social and environmental responsibilities. This can be achieved through:

- Strategic CSR: Aligning CSR initiatives with the company's business strategy and core competencies.
- Transparency and Communication: Clearly communicating the company's CSR efforts and their impact to shareholders.
- Measuring and Reporting on CSR Performance: Tracking and reporting on the financial and non-financial benefits of CSR initiatives.

#### Responsibility to Community at Large in CSR

Corporate social responsibility (CSR) encompasses a company's responsibility to the community at large. This involves a wide range of actions and initiatives aimed at positively impacting society and the environment. Here are some key aspects of a company's responsibility to the community:

- Environmental Sustainability: This includes minimizing environmental impact, reducing pollution, conserving resources, and promoting sustainable practices throughout the supply chain.
- **Social Impact:** Companies can contribute to the well-being of the community by supporting education, healthcare, poverty reduction, and other social causes.
- Ethical Business Practices: Adhering to ethical principles in all business dealings, including fair labor practices, responsible sourcing, and anti-corruption measures.
- **Community Engagement:** Actively participating in the community through volunteer programs, sponsorships, and partnerships with local organizations.
- Economic Development: Promoting economic growth and job creation in the local community.

By fulfilling their responsibilities to the community, companies can create a positive impact on society, enhance their reputation, and build stronger relationships with stakeholders.

### Conclusion

In conclusion, the **CSR framework** provides a structured approach for companies to operate ethically and sustainably. By understanding various approaches, recognizing the benefits, and implementing effective monitoring strategies, businesses can significantly enhance their social impact.