

Strategic Implementation

After having chosen appropriate strategies the organisation has to choose to proceed to implement the strategies. It is vital because it is **PRACTICAL ONE**.

We know that strategy formulation activity is primarily an entrepreneurial activity while implementation is administrative activity.




Implementation of strategy is mainly to **REALISE THE INTENT**.
All the strategies have to be activated through implementation.

Strategic Implementation

- “Strategic implementation is concerned with securing resources ,organising these resources and directing the use of these resources within and outside the organisation”.
- Generally Implementation of strategies will be the work of General Manager and he has to create a fit between company’s goals and its activities.

Strategic Implementation

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- Generally, TWO types of FIT need to be created. They are:
 1. Fit between the strategy and functional policies
 2. Fit between the strategy and organisational structure , processes and systems.

McKinsey 7 s Framework

INTRODUCTION:-

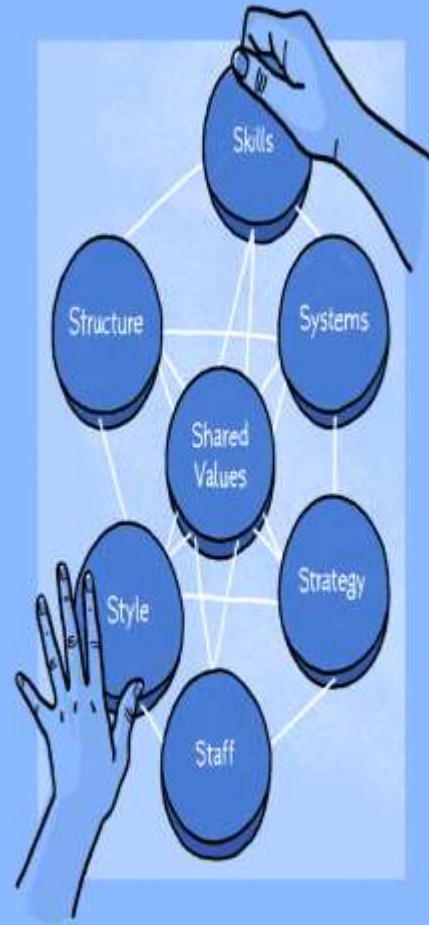
- **MC KINSEY** is a global management consulting firm & the trusted advisors to the worlds leading businesses, government, and institutions.
- ❖ Founded by James o. Mckinsey in 1926.
- ❖ The 7 S framework is a management model developed by Robert J. Waterman & Tom Peters (also developed MBWA i.e management by walking around).
- ❖ The model is most often used as tool to assess & monitor changes in the internal situation on organization.

McKinsey 7 s Framework

McKinsey 7S Model

- Model developed by business Robert H. Waterman, Jr. and Tom Peters in 1980
- It consist of 7 factors which determines the way in which corporation operates
- Larger or small, these all strategies are interdependent, on each other

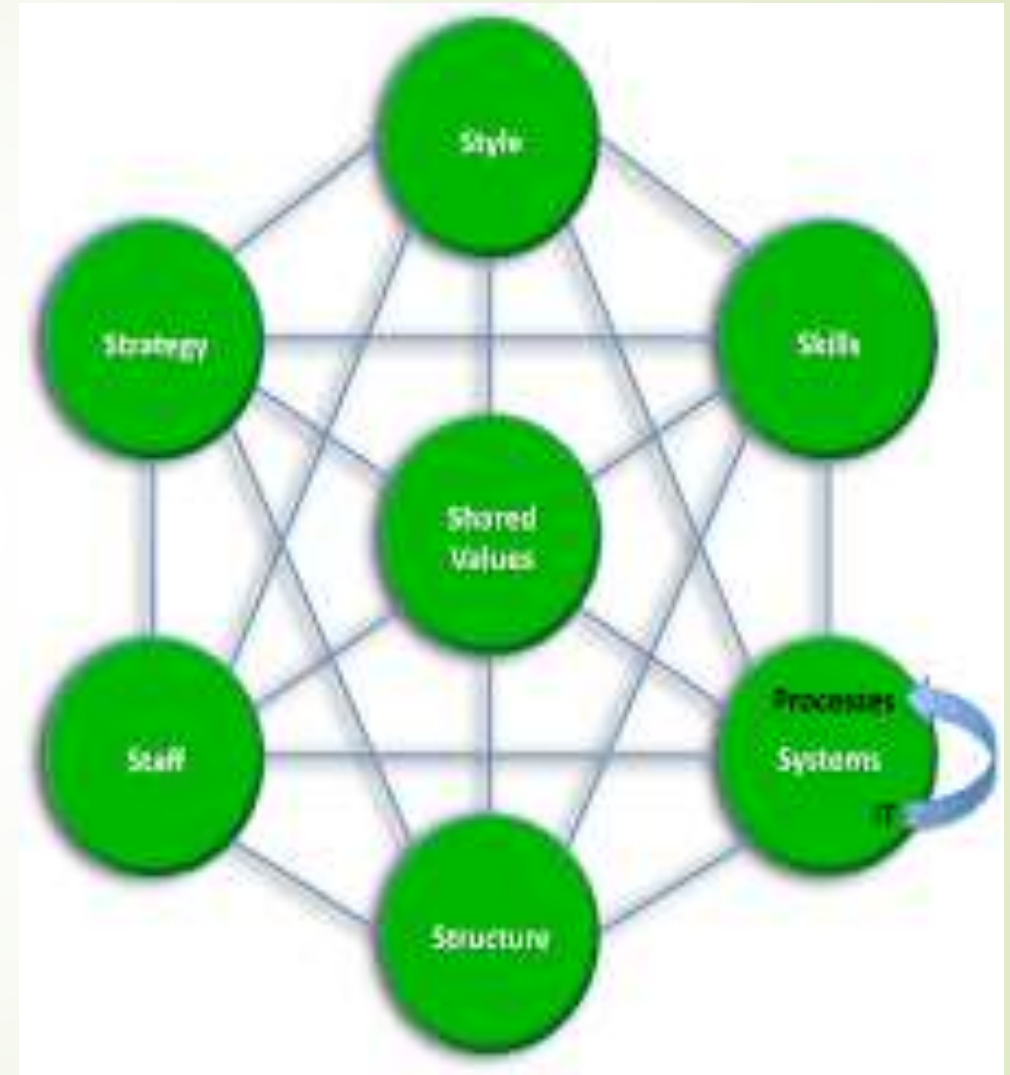
McKinsey 7 s Framework



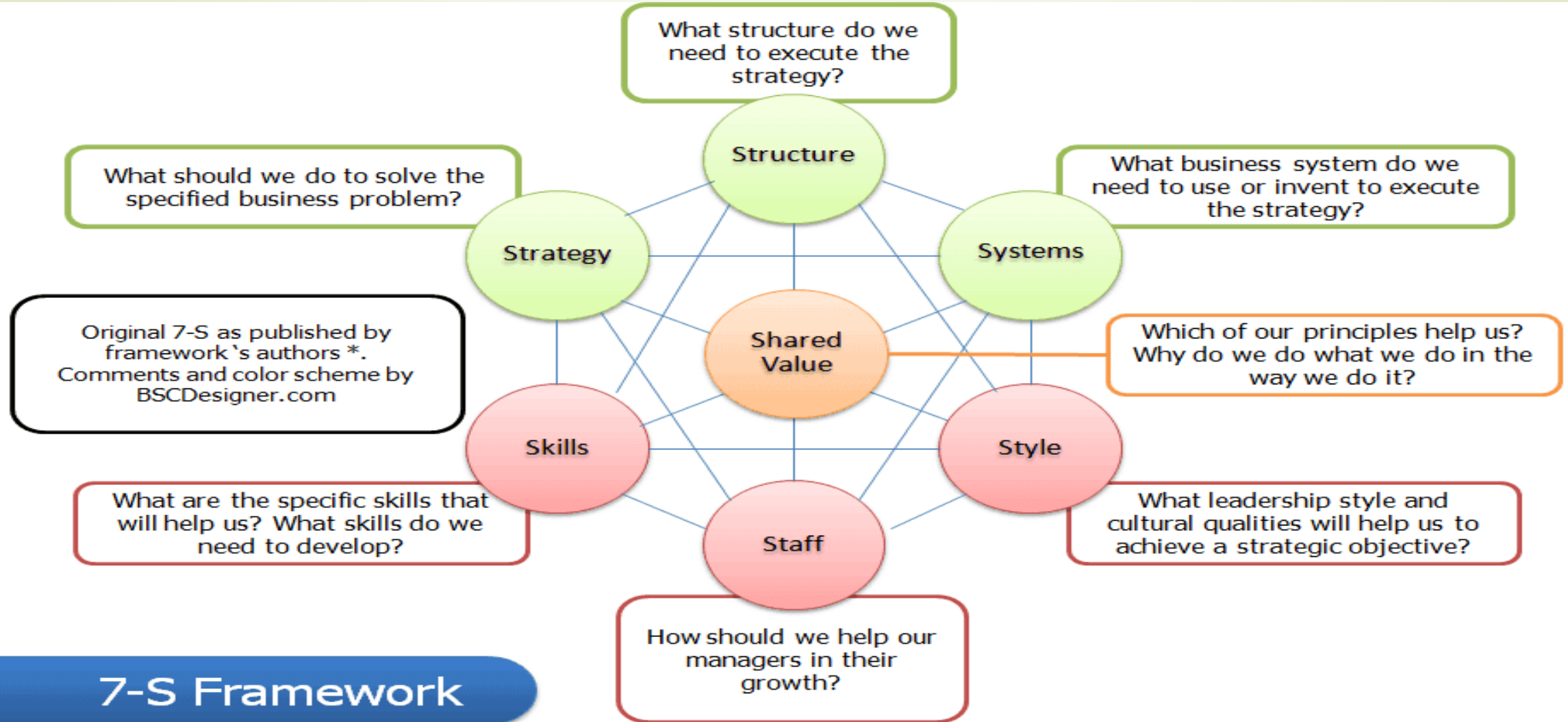
McKinsey 7S Model

[mak-'kin-zē 'se-vən-'es 'mä-dəl]

A framework for organizational effectiveness that focuses on seven internal factors that must be aligned.



McKinsey's 7 S Framework



7-S Framework

* Original 7-S framework was introduced by Robert H. Waterman, JR., Thomas J. Peters, and Julien R. Phillips. in "Structure is not organization", Business Horizons (1980, June). Comments and color scheme by BSC Designer.com


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- This model has identified 7 factors. (STRATEGY, STRUCTURE, SYSTEM and SHARED VALUES).
- The components of McKinsey's 7-S framework are as follows:
- **STRATEGY:** This means achieving organisational Purpose.
- **STRUCTURE:** This means basic framework to designate responsibilities and functions.
- **SYSTEMS:** This refers to management tools for planning , decision making communication and control.

Contd.

- **STAFF:** This refers to Human Resources of the organisation.
- **Skills:** This refers to organisational and individual capabilities
- **Style:** This connotes how managers lead and motivate.
- **Shared Values:** value, objectives and goals which organisation pursues.

Contd.



From the above it is evident that scope of managerial activities associated with strategic implementation is virtually co-extensive with entire management process.

This is also obvious that entire management process is geared according to the needs of the strategy.

McKinsey 7 s Framework

In this framework, STRATEGY is starting point and shared values is the ending point for the purpose of analysis.

Here all the factors are interrelated.

This means that no single factor should be considered in isolation.

McKinsey 7 s Framework

- The goal of the model was to show how 7 elements of the company: Structure, Strategy, Skills, Staff, Style, Systems, and Shared values, can be aligned together to achieve effectiveness in a company.
- The key point of the model is that all the seven areas are interconnected and a change in one area requires change in the rest of a firm for it to function effectively.

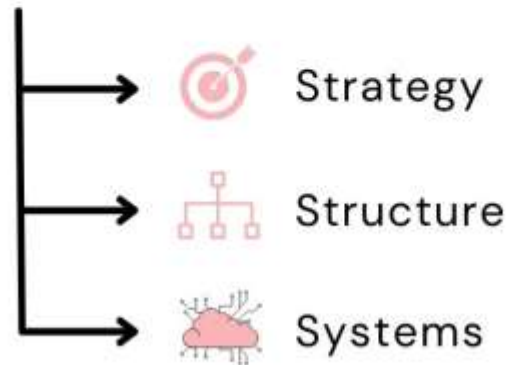
McKinsey 7 s Framework

- The McKinsey 7-S Framework then categorizes these seven elements into two categories: hard elements and soft elements.
- **Hard 'S' elements** are easily identifiable and influenced by leadership and management. They include *Strategy*, *Structure*, and *Systems*.
- **Soft 'S' elements** are those that are intangible and culture-driven. They include *Shared Values*, *Style*, *Staff*, and *Skills*.

McKinsey 7 s Framework

McKinsey 7-S Framework

Hard Elements



Soft Elements



McKinsey 7 s Framework

Benefits of Implementing 7S





Enhancement of Organizational Effectiveness

Aligns Organizational Departments and Processes

Implementation of Strategies

Analyzes Impact of Future Organizational Change

Comprehensive Framework

Links Academic Research with Management Practice

Advantages of 7s Model

Applications of 7S framework

Application of McKinsey 7s Model

Identify the area which requires alignment

Ascertain an excellent organizational design

Determine where and what changes are to be made

Implement the change planned

Constant review of the seven elements

Step by Step Process

Applications of 7S framework

- Firstly, the management needs to find out the problem area, which requires the application of this model.
- The next step is to make sure that the organizational design is optimal. Also, through research and benchmarking, the level of alignment of the seven elements with this corporate design is ascertained.

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- After analyzing the degree of alignment among the seven elements, the management has to outline the areas which demand change or needs to be reorganized; along with the kind of modification required.
- Next comes the successful implementation of the planned change with the help of experienced personnel, for acquiring effective outcomes.
- we already know that these elements improvise from time to time, thus, they should be regularly assessed, to maintain the organizational efficiency.



Disadvantages of 7s Model

Lacks Practical Support

Loopholes in Strategy Formulation or Execution

Lacks Proper Explanation of Strategy Implementation

Static Model

Difficult to Assess its Viability

Ignores External Environment

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The conclusion of the analysis sometimes does not have a proper factual backing.

- There are possibilities that the management may overlook some of the minute facts while framing or implementing the strategies.
- When it comes to the accomplishment of strategies, the analyst fails to explain such application clearly.
- It is a stagnant framework, especially in the short-term, since its result cannot be analyzed so soon.
- It is difficult to evaluate the degree of suitability of this model in a business organization.
- This framework emphasizes on the analysis of the organization's internal factors, neglecting the external factors which substantially affect the business operations.

Examples of 7S frame work implementation

McKinsey 7S Model Example – Apple

Strategy

Product differentiation through innovative design and user experience.

Structure

Operates a flat and decentralized organization structure that focuses on cross-functional collaboration.

Systems

Business maintains a strong focus on quality control and customer satisfaction.

Shared values

Simplicity, creativity, and perfectionism.

Skills

Employs a highly skilled workforce that maintains an understanding of technology and design.

Staff

Strong emphasis on quality hiring and retaining top talent.

Style

A visionary leader who focuses on innovation.

McKinsey 7S Model Example - McDonald's

Strategy

A global fast-food chain with a standardized menu and efficient operations.

Structure

Centralized organization that focuses on efficiency and consistency.

Systems

A strong focus on quality control and operational efficiency.

Shared values

Service, quality, cleanliness, and value.

Skills

A highly trained workforce in customer service and efficiency.

Staff

A strong emphasis on hiring and retaining motivated and efficient employees.

Style

Hands-on management with continuous improvement.

McKinsey 7S Model Example – IKEA

Strategy

Offers affordable and stylish furniture that is easy to assemble.

Structure

A flat and decentralized organization that focuses on employee empowerment.

Systems

Strong focus on cost control and efficient operations.

Shared values

Affordability, simplicity, and sustainability.

Skills

A team of highly trained workforce in customer service and assembly.

Staff

A strong emphasis on hiring and retaining motivated and skilled employees.

Style

Collaborative leadership that encourages employee engagement.

McKinsey 7S Model Example – Tesla

Strategy

Provide disruptive electric vehicle and renewable energy.

Structure

Flat, decentralized organization with a focus on innovation and speed.

Systems

Strong focus on quality control and customer satisfaction.

Shared values

Innovation, sustainability, and excellence.

Skills

Highly skilled workforce with a deep understanding of technology and engineering.

Staff

Emphasis on hiring and retaining top talent.

Style

Visionary leadership and a focus on disruption.

McKinsey 7S Model Example – Pepsi

Strategy

Become a global beverage company with a wide range of products.

Structure

A centralized organization that focuses on global branding and marketing.

Systems

A strong focus on product quality and customer satisfaction.

Shared values

Optimism, refreshment, and fun.

Skills

A team of highly skilled workforce in marketing and sales.

Staff

Strong emphasis on hiring and retaining motivated and creative employees.

Style

Brand-driven leadership that aims to enhance global expansion.

Mc Kinsey 7 s Framework

Thus based on the above, we can classify the various functions relevant for strategy implementation can be categorized as follows:

1. Institutionalization of strategy ,action plans and allocation of organisation resources – Activating strategy.
2. Design of organisation structure and development of organisational systems –Structural Implementation
3. Developing leadership styles, building organisational climate and infusing values , ethical and social consideration –Behavioural implementation.

The above categorization can take place in any sequence , simultaneously and continuous basis.